



FREE Compliance Consultation Service Available!

Central San's Environmental Compliance Section has a service to assist your company in achieving compliance with the Source Control Ordinance and your Industrial User Permit, if one is issued to your facility. During the Compliance Consultation, we will also discuss applicable storm water regulations. This free **Compliance Consultation Service** is designed to help your company make proactive changes that achieve compliance without the risk of enforcement.

Here's how it works:

- Your company contacts the Central San Environmental Compliance Section by calling (925) 229-7288 or e-mailing sourcecontrol@centralsan.org to request a Compliance Consultation site visit.
- An Environmental Compliance Inspector will contact you to obtain information about your company's operation and to schedule a site visit.
- While conducting the site visit, the Environmental Compliance Inspector will provide feedback on:
 - Practices that are good and should be continued; and
 - Practices that are either out of compliance or that could result in a Notice of Violation.
- If any violations are observed during the Compliance Consultation site visit, there will be **no citations** issued and **no penalties** assessed for the conditions observed during the visit. Please note that Environmental Compliance Inspectors also perform storm water compliance inspections for Central Contra Costa County cities so this enforcement relief would also be available if a problem with storm water compliance were observed during the Compliance Consultation site visit. Enforcement relief is available provided that:
 - The Compliance Consultation visit is requested prior to initiation of the inspection (e.g. a company can't ask for a Compliance Consultation visit after an inspector initiates an unannounced inspection).
 - It is limited to the observations made during the Compliance Consultation visit (e.g. a currently permitted business can't seek relief from their regular monitoring of the discharge and the reporting associated with their permit).
 - The company takes appropriate measures to correct the non-compliance condition(s) observed during the Compliance Consultation visit. (Failure to correct deficient condition(s) would be subject to citation during a subsequent inspection.)

We look forward to helping you understand and stay in compliance with applicable regulations.

Central Contra Costa Sanitary District

Common Problems Observed During Inspections

To assist you with coming into compliance and developing a list of questions for our Compliance Consultation visit, we have listed the most common situations that are observed during compliance inspections and cited through enforcement actions, Warning Notices (WN) or Notices of Violations (NOV).

- Not installing an appropriate pretreatment device to remove pollutants that can't be controlled through the use of Best Management Practices (BMPs).
- Failing to properly maintain a pretreatment device (e.g. oil/water interceptor, grease interceptor, grease trap, amalgam separator).
- Storage of hazardous materials/wastes near sanitary sewer drains.
- Disposal of spilled chemicals or solids to the sanitary sewer rather than performing proper spill response.
- Failing to properly notify Central San of a spill or discharge to the sanitary sewer system that is non-routine (called a "Slug Discharge").
- Discharging wastewater that exceeds Central San's Local Discharge Limits (e.g. metals, toxic organics, cyanide).
- Failing to comply with permit conditions (e.g. not filing a required report, not conducting required monitoring for pH).
- Leaking dumpsters; pollutants on the exterior of and on the ground around waste storage containers.
- Outdoor washing without proper containment and pretreatment of wash water (e.g. washing mats or equipment outdoors).

ABOUT THIS FACT SHEET

This fact sheet is one of a series created by CCCSD to help businesses understand why and how to prevent water pollution. The contents are informational and summary in nature and do not constitute legal advice.

For more information, call CCCSD's Source Control Section at (925) 229-7288, or visit our web site at www.centrialsan.org