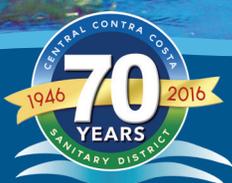


# PIPELINE



COME TO OUR OPEN HOUSE JULY 16!

PLEASE SEE PAGES 2-3

From the GM

# Join Us As We Commemorate 70 Years of Service



To commemorate 70 years of service to the people of central Contra Costa County, Central San will hold an Open House on Saturday, July 16. The event will take place from 10 a.m. to 2 p.m. at our headquarters and treatment plant location, 5019 Imhoff Place, Martinez.

When Central San was created in 1946, the population of central Contra Costa County was less than 40,000 people; the minimum wage was \$.43 per hour; and only 55% of U.S. homes had indoor plumbing.

Enormous changes have occurred during the past 70 years, including: the size, population, and characteristics of our service area; the processes and technologies we use to

treat and collect wastewater; the public's environmental awareness; and the tightening of water quality standards and regulations.

What has not changed is Central San's unwavering commitment to the people and communities we serve.

Central San has grown from humble beginnings to become one of the best in the nation at what we do. That is progress we are proud to share with you through fun, interactive experiences at our Open House.

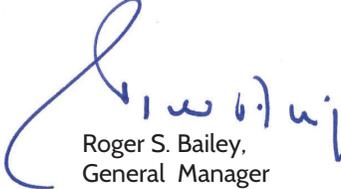
Activities will include tours of our award-winning treatment plant and other facilities; educational exhibits; interactive games; displays of our big trucks (always popular with the kids); and a few surprises.

You will get to meet many of our dedicated employees, and they will be happy to "show and tell" how Central San works diligently every day to prevent water pollution and protect the environment. They will also share tips on what you and your family can do to help.

We expect several local elected officials to attend, as well.

It will be an opportunity for us to all get to know one another better, and I personally invite you and your family to join us at this free, family-friendly event.

I hope to see you there!



Roger S. Bailey,  
General Manager



## Who We Are

**We're your friendly neighborhood sewer utility... and so much more!**

The Central Contra Costa Sanitary District (Central San) has been protecting public health and the environment since 1946 by collecting and treating wastewater from residents and businesses in central Contra Costa County. Whatever goes down your drains travels through our 1,500-mile sewer system to our treatment plant in Martinez. We treat and disinfect an average of about 32 million gallons of wastewater every day. Most of that treated water goes into Suisun Bay, but some of it receives further processing to produce nearly 2 million gallons of recycled water daily for landscape irrigation and industrial use. We also operate a Household Hazardous Waste Collection Facility and co-sponsor several pharmaceutical collection sites. Please visit [CentralSan.org](http://CentralSan.org) for more information.

# Please Come to Our Open House!

**A**s our GM describes in his article on page 2, Central San will be commemorating our 70th Anniversary by hosting an Open House for our customers. We hope you will join us!

**WHEN:** Saturday, July 16, 10 a.m. to 2 p.m.

**WHERE:** Central San's Headquarters and Treatment Plant Facilities  
5019 Imhoff Place, Martinez

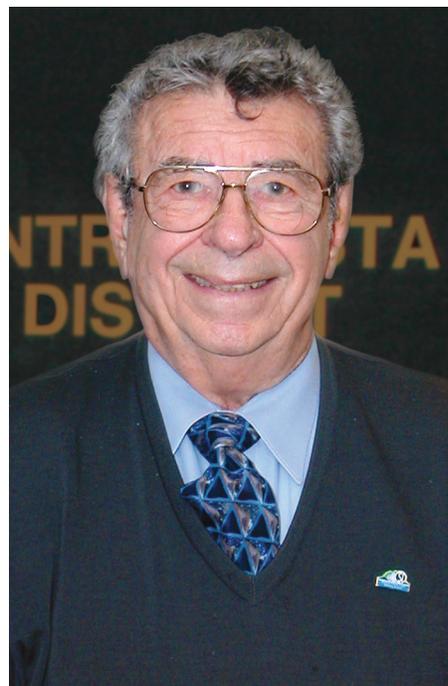
**WHAT:** A family-friendly event that will showcase our services, offer tours of our treatment plant and other facilities, and include interactive games, student educational exhibits, equipment and truck displays, free food, live entertainment, and fun!

**HOW:** If you plan to take a tour of our treatment plant, please sign-up by June 30 here: <http://centralsan70.eventbrite.com>

Otherwise, just come to our "house" on July 16 and enjoy the event!

Mark your calendars; we'll see you there!

*[No pets, please, except for service animals.]*



## Laboratory Dedicated to Dr. Mario Menesini

**C**entral Contra Costa Sanitary District Board members, employees, and retirees joined members of the Menesini family and local officials at a dedication ceremony on April 21 to rename the District's laboratory as the Dr. Mario M. Menesini Environmental Laboratory. The late Dr. Menesini served on our Board of Directors from 1992 to 2012, and was a strong supporter of environmental and educational programs throughout the county. The laboratory performs approximately 15,000 chemical and biological tests each year to ensure the treated wastewater we discharge into Suisun Bay meets all water quality requirements and protects the health of the Bay.

# Is Your Pet's Flea Treatment Sending Toxic Pollutants to the Bay?

If you share your life with a dog or cat, chances are good that you use a product to control fleas and ticks. A common active ingredient in such products (including Frontline®) is the insecticide fipronil.

**Unfortunately, it's as toxic to honey bees, some birds, fish, and other aquatic organisms as it is to fleas and ticks!** Fipronil is being detected in California's surface waters, including San Francisco Bay and Suisun Bay.



## How does something you dab onto your pet end up in the Bay?

Here is a typical scenario: A pet owner applies a topical flea-control product on her dog. Then she and her family pet the dog; the dog brushes against their clothes, gets on the couch, and lies on the carpet; and the dog is bathed in the bathtub.

*During this time (perhaps as long as 30-60 days), the fipronil-containing flea-control product is still present on the dog's hair and skin.*

When the family washes their hands, washes clothes that came into contact with the dog or with the furniture the dog was on, cleans the carpet, and bathes the dog, the Fipronil residue goes down the drain. What goes down the drain travels through sewers to our wastewater treatment plant, which is designed to treat biological wastes and cannot remove all traces of this toxic chemical. The treated wastewater, with its traces of fipronil, is released into Suisun Bay.

There are nearly 480,000 people living in our service area, and 37-47% are estimated to be pet owners (according to American Pet Products Association). When the above scenario is multiplied by thousands of pet-owning families, the amount of fipronil entering our Bay becomes a concern. Aquatic organisms, and some birds that feed on them, are poisoned.

## What Can You Do About It?

Rather than exposing yourself, your family, and the Bay to fipronil and other toxins, talk to your veterinarian about oral flea and tick medications, or alternatives such as essential oils and apple cider vinegar.

To safely dispose of products containing fipronil (as well as all other forms of pesticides), please bring them to our Household Hazardous Waste Collection Facility at 4797 Imhoff Place in Martinez.



# Let Us Know if You See an Overflow!

*If you see, smell, or suspect a sewage overflow or spill, please call us right away at (925) 933-0955 or 933-0990.*

**O**verflows and sewage spills can occur when sewer pipes are clogged, blocked or restricted, causing wastewater to back up in the pipe and flow out through manholes.

Most overflows are relatively small and can be stopped and cleaned up quickly. Left unattended, however, they can result in property damage, foul odors, and environmental problems. In a worst-case scenario, they can create public health and safety hazards. Every minute counts!

## ***We need your help to stop them!***

We do our best to maintain the 1,500 miles of sewers within our 145-square-mile service area. Our overflow rate is one of the lowest in the state! But we can't be everywhere at once and need your help to stop sewage overflows as quickly as possible.

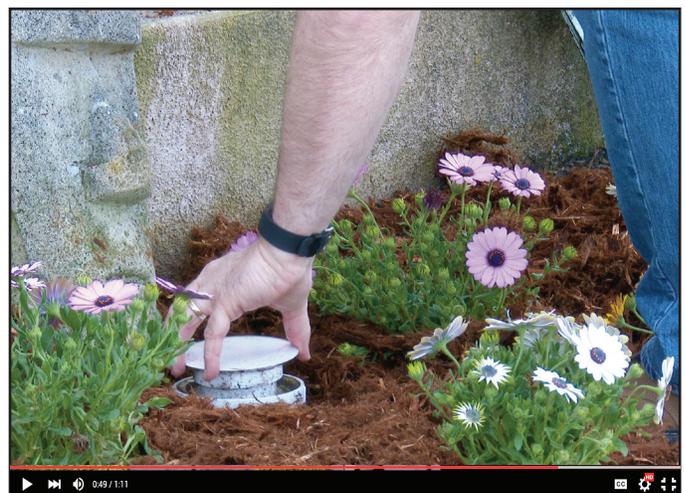
If you see or suspect a sewage overflow or spill, please call us right away at (925) 933-0955 or 933-0990 and one of our crews will respond quickly to take care of it.

## New Video: How to Protect Your Property from Overflows

**S**ewage backups and overflows are rare, but it's always prudent to protect your property from the damage they can cause. How? By making sure an Overflow Protection Device is installed on the pipe that connects your home to the public sewer main. The device allows sewage backing up in the pipe from the direction of the street to overflow into your yard, rather than through drains inside your home.

***Note: It will not help if your pipe is clogged between the drain and the device, so keep disposable wipes, grease, and anything else that might cause clogs out of your pipes!***

For more information about Overflow Protection Devices, please call our Permit Counter staff at (925) 229-7371, or watch our new video at [YouTube.com/CentralSanDist](https://www.youtube.com/CentralSanDist)



# Call from Canada Triggers Unusual Delivery at HHW Facility

**E**arly this year, a steel cylinder containing approximately 75 pounds of mercury was delivered to our Household Hazardous Waste (HHW) Collection Facility in Martinez by the Contra Costa County Hazardous Materials (HazMat) team for safe disposal.

Considering that just one drop of highly toxic mercury can contaminate a million gallons of water, preventing 75 pounds of it from polluting the environment is a BIG deal!

“We’ve never received that amount of mercury in one container at the facility before,” said David Wyatt, the HHW Supervisor. “It was an unusual situation.”

What made it even more unusual was that the delivery of the mercury to the facility began with a call from a woman living in Canada. That’s a bit outside our service area!

“She explained that her father who had lived in Walnut Creek passed away recently,” said David, “and people cleaning his house found a cylinder they suspected contained mercury. Apparently he and his father were inventors of a device that used mercury to separate gold from ore, and this was left over from that contraption.”

Since that amount of mercury in one cylinder could be dangerous to handle, especially without verifying its integrity, David advised the woman that it should not be disturbed. Then he coordinated a safe way to have it removed from the house.

“We contacted County HazMat to request their assistance with transporting the cylinder from the house to our facility,” said David. “They agreed the situation needed special attention and were willing and eager to assist us.” The carefully packaged cylinder was then safely transported by the HazMat team to the HHW facility for proper disposal.



*This cylinder was full of one of the most toxic substances on the planet.*

## Household Hazardous Waste Collection Facility

4797 Imhoff Place, Martinez, CA 94553-4392

### HOURS

**Residents:** Monday – Saturday, 9 a.m. – 4 p.m.  
(Reuse Room closes at 3:30 p.m.)

**Businesses:** Monday – Saturday, by appointment only

**Holiday Closures:** May 30, July 4, July 16 (for the Central San Open House), Sept. 5, Nov. 11

**1-800-646-1431**



Household Hazardous Waste Collection Facility  
& Residential Recycled Water Filling Station



- From Hwy. 4 take the Solano Way exit.
- From I-680 take Hwy. 4 East to Solano Way exit.

### Eligible Communities

Alamo, Blackhawk, Clayton, Clyde, Concord, Danville, Lafayette, Martinez, Moraga, Orinda, Pacheco, Pleasant Hill, San Ramon, Walnut Creek, and unincorporated Central County areas.

## Fighting Plastic Pollution

# Banning Microbeads Is Good, But It's Not Enough

**P**resident Obama signed a law in Dec. 2015 that prohibits the sale in the U.S. of products containing microbeads. Companies have nearly two years to comply.

Microbeads are tiny plastic particles used for exfoliating or cleansing. They are in hundreds of products ranging from facial scrubs to toothpastes. They get washed down drains, pass through wastewater treatment processes, and pollute our water. As with all forms of plastic, microbeads do not completely degrade and pose a threat to the environment.

Banning them is good. But microbeads are just one form of microplastic particles that are polluting waters all over the world.

Some of the microplastic pollution in Bay Area waters is suspected to come from microfibers, which are tiny filaments that shed from synthetic clothing (such as fleece, nylon and polyester) when washed. Microplastics also form when larger pieces of plastic break down into smaller particles in the environment.

Seabirds, whales, sea turtles, shellfish and other marine life are eating microplastic particles and dying from choking, intestinal blockage and starvation. Recent studies indicate that people may also be ingesting microplastics when they eat oysters and other seafood. As if eating plastic isn't bad enough, microplastics absorb toxic pollutants in water that, when ingested, can cause cancer and other health problems.

### What Can You Do?

- 1** Stop using products that contain microbeads. These are listed on labels as polyethylene or polypropylene. Choose products that use natural alternatives, instead.
- 2** Avoid plastic packaging when possible. Studies indicate that nearly a third of all plastic packaging escapes collection systems and ends up as pollution in the ocean or as litter virtually everywhere.
- 3** Bring a reusable mug to coffee shops (paper cups have a plastic lining) and encourage restaurants to stop using plastic straws and Styrofoam containers.
- 4** Avoid buying and washing microfiber cleaning cloths and clothing made of synthetic fabrics. Choose natural materials such as cotton and wool instead.
- 5** Dispose of plastic trash properly. And pick up litter (especially plastic) when you see it and put it in a recycling or trash bin.
- 6** Flush only human waste and toilet paper. Many commonly flushed items are made with plastic, including some baby wipes, tampon applicators, dental floss, and condoms. If it's not human waste or toilet paper, please put it in the trash, not the toilet.

**Reducing, reusing, and recycling are the best ways to stem the tide of plastics into our oceans and waterways.**



# Free Recycled Water for Residential Use



Central San customers who live in Alamo, Blackhawk, Clayton, Clyde, Concord, Danville, Lafayette, Martinez, Moraga, Orinda, Pacheco, Pleasant Hill, San Ramon, or Walnut Creek can help to conserve precious drinking water by using our free recycled water to hand-water their home's garden and landscaping. Here's how:

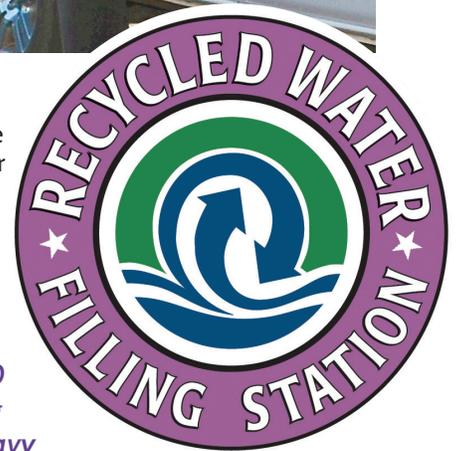
- Come to the Residential Recycled Water Fill Station behind our Household Hazardous Waste Collection Facility, 4797 Imhoff Place, Martinez. (Please look for directional signs along Imhoff Drive; routing of traffic to the Station may vary depending on how busy it is.)
- The Station is open Monday - Friday, 8 a.m. - 6 p.m.; Saturday & Sunday, 9 a.m. - 4 p.m. **The facility will be closed on July 16 for the Central San Open House.**
- If you haven't used the station before, you'll need to complete an Application/Agreement form. You can download the form from [CentralSan.org/RecycledWater](http://CentralSan.org/RecycledWater) or obtain one at the station.
- After turning in your Application/Agreement form at the station, you'll receive brief training (less than 10 minutes) on the proper use of recycled water, and can then fill your containers.
- Bring your own containers. They must be made specifically to hold liquids, be a minimum size of one gallon, have water-tight lids, and be secured for safe transport. If in doubt, call us for advice before purchasing the container.

- The maximum fill per trip is 300 gallons. There is no limit on the number of trips.

*Please Note: Water is heavy! Ten gallons weigh more than 80 pounds; 100 gallons weigh more than 800 pounds. When driving vehicles with such heavy loads, expect less stability and be sure to allow for additional stopping distance.*

Recycled water should not be consumed or allowed to run off into storm drains.

For more information, please call 1-800-646-1431 or visit [CentralSan.org/RecycledWater](http://CentralSan.org/RecycledWater).



## Call Our Hotline for Current Hours

During rainy weather, the Residential Recycled Water Fill Station will have fluctuating hours. Please call the Hotline to find out if it's open: (925) 335-7717.

# Residential Recycled Water Fill Station FAQs

**Q** Is your recycled water suitable for watering vegetables and fruit trees?

**A** Yes, all plants, including fruit trees, vegetables and herbs, can be watered with recycled water. Be sure to wash all fruits, vegetables, and herbs with drinking water prior to consumption. Recycled water has a slightly higher salt content than drinking water, so you should direct the recycled water to the roots of the plants rather than the leaves to avoid potential leaf burn.

**Q** Can I pay someone to deliver your recycled water to my home, and if so, can you recommend a delivery service?

**A** If you live in our service area and the recycled water will be used for residential irrigation, you can hire a delivery service. Whoever applies the water to the landscaping (hauler, homeowner, or tenant) must complete our application form and be trained by our staff prior to its delivery and application. The training takes less than 10 minutes. We cannot recommend a delivery service, but there are typically some advertising on Craigslist.org that may be able to help you.

**Q** Do you sell portable water containers or have suggestions on where to buy them?

**A** We do not sell containers. Depending on your needs, you may be able to find something at a local hardware store. Many people have also used Craigslist.org and Amazon.com to find containers.

# Recycled Water Helps Local Businesses to Conserve Drinking Water and Save Money

**D**uring this extreme drought, you may be surprised to see lush lawns and healthy landscapes at some golf courses, parks, school grounds and city medians in our area.

Central San began delivering recycled water to some businesses, agencies and schools via pipelines as far back as 1998.

We salute customers who are conserving precious drinking water supplies by using Central San's recycled water for landscape irrigation. Here are just a few:

- Buchanan Fields Golf Course
- Chevron Office Park, Concord
- City of Pleasant Hill (Corp Yard, Police Dept., several road medians)
- Contra Costa County (Martinez Animal Services, Martinez Corp Yard)
- Contra Costa Country Club Golf Course
- Concord Dept. of Motor Vehicles (DMV) Field Office
- Diablo Valley College
- Mt. Diablo School District (College Park High School, Pleasant Hill Middle School, Sequoia Elementary and Middle Schools, Valley View Middle School)
- Pleasant Hill Recreation & Park District (Chilpancingo Park, Frank Salfingere Park, Pleasant Hill Community Center, Pleasant Hill Park, Pleasant Oaks Park)
- Seafood City, Concord
- Stubbs Road triplexes (north of DVC campus)

Since switching to recycled water for irrigation purposes, these and other customers are significantly reducing the amount of drinking water they use. Smaller locations (such as the DMV) typically conserve about 700,000 gallons per year, while larger locations which are heavily irrigated (such as parks and golf courses) conserve as much as 83,000,000 gallons of drinking water per year! In addition, they pay 36% less for recycled water than for drinking water.

For more information, including a complete list of sites using our recycled water, please visit [CentralSan.org/RecycledWater](http://CentralSan.org/RecycledWater).



*Joseph Alejandro, Central San, talks to Seafood City manager Jackie Santos about the benefits of using recycled water for landscape irrigation.*

# Recycled Water for Commercial Truck Filling Now Free – and Easier

For many years, Central San has been selling recycled water to contractors with water trucks, primarily for dust control and soil compaction.

As part of our ongoing efforts to help conserve drinking water supplies during the extreme drought, we began a one-year pilot program in December 2015 that provides recycled water to our truck-filling customers free of charge.

In addition to making the recycled water free, we will soon make the process of obtaining that water simpler and faster for our registered water truck customers by installing an easy-to-use, solar-powered Automated Fill Station on District property along Imhoff Drive across from County Quarry. The Station will be open Monday through Friday, 7 a.m. to 5 p.m. Customers will be able to access the recycled water by using a PIN number. The Station will automatically collect the data we need to monitor recycled water usage.



An Automated Recycled Water Fill Station like this one will be operational by June 2016.

Please visit our website, [CentralSan.org/RecycledWater](http://CentralSan.org/RecycledWater), or email [hydrant@centralsan.org](mailto:hydrant@centralsan.org), for more information.

## Central San Has an Academy!

Ever wonder what happens to water when it goes down your drain? The Central San Citizens Academy provides a behind-the-scenes look at one of your community's core services, wastewater collection and treatment.

As a participant in our Academy, you will learn how Central San operates as a government agency; how we are striving to increase use of recycled water; and how we collect and clean your wastewater using engineering, technology, chemistry and biology.

This FREE Academy is offered twice a year and consists of evening classes once a week for six weeks, including one daytime tour of our facilities.

Please visit our website for more information at [CentralSan.org/Academy](http://CentralSan.org/Academy), and if you have any questions, contact us by email at [academy@centralsan.org](mailto:academy@centralsan.org) or by phone at (925) 229-7390.



# Major Sewer Construction Underway in Pleasant Hill

**A**s part of its ongoing commitment to maintain a reliable infrastructure, the Central Contra Costa Sanitary District recently began a major construction project to install new sewer pipes in Pleasant Hill. The affected areas include portions of Gregory Gardens (Westover Drive, Westover Court, Maureen Lane, Lucille Lane, and Kathleen Drive), and north along Pleasant Hill Road from Westover Drive to just beyond Devon Avenue. We estimate the project to be completed by summer 2017.

The purpose of this project is to improve the capacity and reliability of the sewer system by installing a new trunk main and replacing old sewer pipes.

During construction, heavy equipment and materials will be in the streets. There will be traffic controls in place for temporary road closures and lane restrictions.

Residents and business owners in the affected areas were notified in advance about the construction, and Central San held a public meeting on November 3, 2015, to provide details and answer questions about the project.



## It's the Pits!

The sewer installation in Gregory Gardens will be done primarily with a construction technique called pilot tube guided boring. This method avoids extensive open-trench digging and causes less of an impact on residential neighborhoods.

Construction crews use a tunneling machine to bore a horizontal hole underground between two pits. After the hole is enlarged to sufficient size, the new pipe is pushed in by the tunneling machine.

There will be several pit locations required during this project; individual pits may be open for a month or more while in use. The pits will vary in size, be covered when possible, and be secured at night with fencing and barricades.

Project information and updates are available on our website at [CentralSan.org/Construction](http://CentralSan.org/Construction). If you have any questions, please contact Community Affairs Representative Chris Carpenter at (925) 229-7200 or via email at [ccarp@centralsan.org](mailto:ccarp@centralsan.org).

# Infrastructure Improvements

**T**he Central Contra Costa Sanitary District regularly maintains, repairs, or replaces sewer lines and other elements of our 1,500-mile wastewater collection system to decrease the likelihood of failures and to ensure continuous, trouble-free service for our customers. Our projects may cause short-term inconveniences, but they provide long-term benefits for you and your neighbors. We appreciate your understanding. Here's a brief summary of our major ongoing construction projects:

**LAFAYETTE:** The Lafayette Sewer Renovation Project, Phase 10, is renovating sewers in the Moraga Road, Happy Valley Road, and Acalanes Road areas. Expected completion: Nov. 2016.

**ORINDA:** The North Orinda Sewer Renovation Project, Phase 6, is renovating sewers in the Miner Road and North Lane areas, with various other sites throughout the City of Orinda. Expected completion: Nov. 2016.

**PLEASANT HILL:** The Pleasant Hill - Grayson Creek Trunk Sewer Project is installing sewers in the Westover Drive and Pleasant Hill Road neighborhood. Expected completion: May 2017. (See article at left.)

## For more info...

For more information about these or other construction projects, please contact Community Affairs Representative Chris Carpenter at (925) 229-7200 or [ccarp@centralsan.org](mailto:ccarp@centralsan.org), or visit [CentralSan.org/Construction](http://CentralSan.org/Construction).

## ONLINE:

Detailed project maps are posted on our website, [CentralSan.org](http://CentralSan.org) (check the "Construction Zone" on the right of the home page).

# Wipes Clog Pipes

Costing  
\$ Millions  
in Damages –  
and Wipes  
Industry  
Blames YOU!



**D**isposable wipes (even those labeled as “flushable”) are designed to be durable when wet. Many wipes are made from synthetic plastic-based materials. Unlike toilet paper, wipes don’t disintegrate easily (if at all) when flushed; they remain intact as they pass through sewer pipes. They clog pipes in homes, and they cause clogs, overflows, and equipment malfunctions in sewer systems, pumping stations, and wastewater treatment plants across the country, resulting in millions of dollars in damages.

When faced with lawsuits by municipalities, the industry behind wet wipes argues that people are flushing wipes that are not labeled as flushable.

“We have empathy for the challenges the wastewater operators are having with nonflushable materials impacting their systems,” said Dave Rousse, president of the Association of Nonwoven Fabrics Industry, a trade group representing manufacturers of wipes and other products.

“However,” he continued, “we take great exception to any effort to blame flushable wipes for the problems being caused by nonflushable wipes.”

We know both flushable *and* nonflushable wipes can clog your pipes and damage our systems and equipment.

It’s easy to understand why customers are confused. Wipes that are supposedly “flushable” (which to manufacturers simply means they won’t clog your toilet) have that word clearly visible on the front of the package. Their other wipes have “Do not flush” somewhere else, typically on the back in small print.

As we and other members of the wastewater industry work with the wipes industry to develop a definition of “flushable” that we both agree on, please help us to prevent costly clogs, overflows, and equipment malfunctions.

***Please dispose of all wipes in the trash, not the toilet!***

*Pumping Stations Operator Tony MacArthur removes flushed wipes from equipment at one of Central San’s facilities.*

## Toilet Talks Trash About Wipes

This friendly talking toilet wants to ask you a personal question. Find out what it is by watching our “Wipes Clog Pipes” video on YouTube (there’s even a shorter version for children):

[YouTube.com/  
CentralSanDist](https://www.youtube.com/CentralSanDist)



# Please Don't Flush Your Drugs!

**F**lushing unwanted medications down a toilet or pouring them down a drain can pollute local waters. Please bring them to one of the following free drop-off sites for safe disposal.

Transfer pills to a sealable plastic bag before depositing them in the bin. Leave liquids in their bottles, but seal them in a bag to prevent leaks.

Please do not put sharps or anything other than medications in the bin! A list of sharps disposal locations is online: [CentralSan.org/documents/Alternative\\_HHW\\_Locations.pdf](http://CentralSan.org/documents/Alternative_HHW_Locations.pdf)

For more information, visit [CentralSan.org/HHW](http://CentralSan.org/HHW) or call 1-800-646-1431.

## Pharmaceutical Drop-Off Sites

**Alamo Sheriff's Substation**  
150 Alamo Plaza,  
Suite C

**Clayton Police Dept.**  
6000 Heritage Trail

**Concord Police Dept.**  
1350 Galindo St.

**Danville Police Dept.**  
510 La Gonda Way

**Lafayette Police Dept.**  
3675 Mt. Diablo Blvd.,  
Suite 130

### Martinez:

• **Police Dept.**  
525 Henrietta St.

• **Sheriff's Field Ops Bldg.**  
1980 Muir Rd.

### Martinez (cont'd.):

• **Contra Costa Med. Center Sheriff's Substation**  
2500 Alhambra Ave.

**Moraga Police Dept.**  
329 Rheem Blvd.

**Orinda Police Dept.**  
22 Orinda Way

**Pleasant Hill Police Dept.**  
330 Civic Dr.

**San Ramon Police Dept.**  
2401 Crow Canyon Rd.

**Walnut Creek City Hall**  
1666 North Main St.



## Watch This!

Check out our video, "Don't Flush Your Medications!" (Starring one of our Shift Supervisors, Frank Favalora, and County Supervisor Mary Nejedly Piepho) on our YouTube channel: [YouTube.com/CentralSanDist](http://YouTube.com/CentralSanDist)



## Kudos to Walgreens for their New Drug Disposal Kiosks!

**W**algreens is putting drug disposal kiosks in their stores. According to a Walgreens statement, "The medication disposal kiosks allow individuals to safely and conveniently dispose of their unwanted, unused or expired prescriptions, including controlled substances and over-the-counter medications, at no cost." Drop-off is available during their regular pharmacy hours, and all day at locations open 24-hours. We're not sure when the kiosks will be ready. Keep an eye out for them at a Walgreens near you!

# Check Us Out on Social Media!

Facebook:

[Facebook.com/CentralSanDist](https://www.facebook.com/CentralSanDist)



YouTube:

[YouTube.com/CentralSanDist](https://www.youtube.com/CentralSanDist)



Twitter:

[Twitter.com/CentralSan](https://twitter.com/CentralSan)



Blog:

[CentralSanBlog.com](http://CentralSanBlog.com)



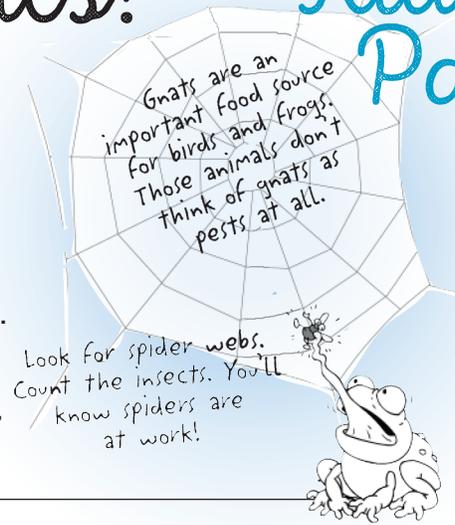
## Want to Know More?

Are you a member of a large group that would like to know more about what we do to protect the environment, and how YOU can help? We offer powerful presentations, terrific tours of our treatment plant, entertaining event involvement, and motivating materials – all guaranteed to gratify your group! Contact Kit Ohlman at (925) 229-7329 or [kohlman@centralsan.org](mailto:kohlman@centralsan.org). We'll do our best to impress!

You can also take a virtual tour any time by watching our "Follow the Flow" video on YouTube: [YouTube.com/CentralSanDist](https://www.youtube.com/CentralSanDist).

# Insects: Pests or Pals?

The world has more insects than all other living things combined. They visit flowers and spread pollen so plants can produce fruits and vegetables. They eat dead plants and animals and create healthy soil. Some insects eat other insects that damage plants. These helpful insects are our pals. However, some insects are a nuisance and can be harmful. We call them pests when they hurt, damage, destroy, or make us or animals sick.



### Find the Pests and Pals.

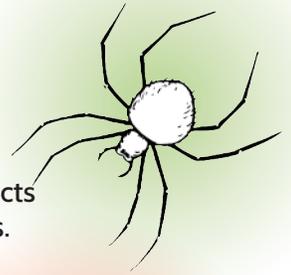
**A** Fill in the blanks below with the correct name: ANT, BEE, COCKROACH, SNAIL, MOSQUITO, SPIDER, WASP, LADYBUG

**B** Circle the picture if it's a Pal, cross it out if it's a Pest.

**C** Color each Pal.



**1** It eats pests, like aphids, that can damage plants.

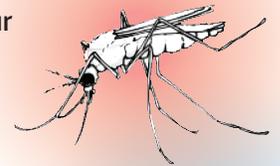


**5** It preys on other insects that may harm plants.

**2** It chews holes in leaves.



**6** Its bite might give your dog or cat heartworm disease.

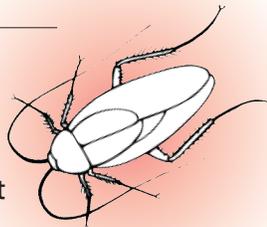


**3** It pollinates flowers and crops.

**7** It shows up at your picnic.



**4** It invades your kitchen at night looking for food.



**8** It catches pests to feed its young, but will sting if threatened.



"More than 400 kids sent in pledges from our last issue promising to do their best to protect the Bay from water pollution. Thank you, Water Protectors!"

## Where to Call...

General information	(925) 228-9500 or <a href="http://CentralSan.org">CentralSan.org</a>
Sewer overflows	(925) 933-0955 or 933-0990
Recycled Water Fill Station InfoLine	(925) 335-7717
Treatment Plant InfoLine (Report Odors)	(925) 335-7703
Household Hazardous Waste InfoLine	(800) 646-1431 or <a href="http://CentralSan.org/HHW">CentralSan.org/HHW</a>
Sewer connection permits/Permit Counter	(925) 229-7371
To report illegal discharges into sewer system	(925) 229-7288 (during business hours) (925) 229-7214 (after hours)
Environmental Compliance	(925) 229-7288
Job Hotline	(925) 229-7109 or <a href="http://CentralSan.org">CentralSan.org</a>
Student Education Programs	(925) 229-7310 or <a href="http://CentralSan.org">CentralSan.org</a>
Public InfoLine	(925) 335-7702



**CCCSD serves 476,400 customers within its 145-square-mile service area.**

- Wastewater collection & treatment; Household Hazardous Waste (HHW) disposal for 339,000 people.
- Wastewater treatment & HHW disposal for 137,400 people in Concord & Clayton by contract.
- HHW disposal only.
- CCCSD's headquarters, treatment plant, HHW Facility & Residential Recycled Water Fill Station.

## CCCSD

### Board of Directors

Tad J. Pilecki, President  
Paul H. Causey, President Pro Tem  
Michael R. McGill, Director  
James A. Nejedly, Director  
David R. Williams, Director

Board meetings are open to the public and usually held on the 1st and 3rd Thursday of each month at 2 p.m. in the CCCSD Board Room, 5019 Imhoff Place, Martinez.

Roger S. Bailey, General Manager

### The Central Contra Costa Sanitary District PIPELINE

Written and designed by CCCSD to communicate pollution prevention messages to the people and communities we serve

Bonnie Lowe, Editor, Writer  
Charles Waltmire, Graphic Designer

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