Customer Responsibilities

1. All customers are required to email their monthly usage to hydrant@centralsan.org on the first business day of every month, for the previous month’s usage. A picture of the meter dial is preferred, but submitting the actual reading is acceptable.

2. Customer is responsible for returning the meter and all recycled water signs when they are done using them. If the meter is lost, stolen, or not returned, Central San will retain the $1,000 deposit per meter.

3. Customer is required to comply with all recycled water use regulations, including Central San’s Ordinance and the following Usage Guidelines.

4. Central San offers the first 100,000 gallons of recycled water free of charge per customer per year. For usage above 100,000 gallons, the customer is required to pay the current recycled water rate.

General Guidelines

1. Customer must keep a copy of their Use Permit in all vehicles hauling Central San recycled water.

2. Customers may only use recycled water for the applications specified in their Use Permit. Any additional uses require separate approval and permit modification.

3. Customer must apply recycled water notification stickers or magnetic signs on each vehicle transporting recycled water.

4. Vehicles used for transportation and distribution of recycled water must have water-tight valves and fittings, must not leak, and must contain an air gap or an approved backflow prevention device. Tanks must be cleaned of contaminants prior to use and a truck or tank that has contained material from a septic tank or cesspool shall not be used to convey recycled water.

5. Customers are not to alter the meter fitting so that it could be used on drinking water hydrants.

6. Customer and all designees shall slowly open and close Central San’s recycled water hydrants, so as not to damage Central San’s recycled water distribution system.

7. Central San reserves the right to terminate recycled water hydrant meter service, due to damage to Central San’s recycled water facilities, no recycled water usage for two consecutive months, failure to comply with these guidelines, or failure to report monthly usage.

8. Customer is responsible for protecting drinking water supplies by complying with any requirements from the drinking water supplier if their water truck(s) is later used for potable water filling.

9. Recycled water should not be allowed to enter storm drains.
Recycled Water Handling Guidelines

1. Do not drink recycled water or use it for bathing or food preparation.

2. Recycled water shall not be applied where it could enter dwellings, passing vehicles, storm drains, contact areas where food is handled or eaten, and shall not be allowed to spray onto external drinking water fountains.

3. The truck driver must notify workers and/or the public when recycled water is used at a site and instruct them not to drink recycled water or use it for food preparation.

4. Recycled water users shall take adequate measures to prevent overspray, ponding, or run off of recycled water from the recycled water use area unless it is specifically allowed by the Regional Water Quality Control Board (RWQCB) or an attachment to the Use Permit.

5. There shall be no impoundment or irrigation of recycled water within a minimum of 50 feet of domestic (drinking water) wells.

6. Recycled water must not be introduced into any permanent piping system and no connection shall be made between the tank truck and any part of a potable water system.

7. Authorized hours of use for Central San’s purple recycled water hydrants is 7 am to 5 pm.

I CERTIFY THAT I HAVE READ, UNDERSTAND, AND AGREE TO ABIDE BY THESE GUIDELINES.

PRINT NAME ____________________________________________

SIGNATURE____________________________________________ DATE __________________________